

# Coronavirus Disease 2019 (COVID-19)

**For additional information:**

[coronavirus.ohio.gov](https://coronavirus.ohio.gov)  
1-833-4-ASK-ODH / 1-833-427-5634  
Ohio Department of Health  
Coronavirus COVID-19 Call Center  
9 a.m. – 8 p.m. daily

## Checklist for Adult Day Centers and Senior Centers

This checklist is created for those impacted by the closures of Ohio's Adult Day Centers and Senior Centers. Please utilize this checklist for guidance and advice. Updates will be made to this checklist as additional relief resources are announced.

### Continuation of care for your clients

- ✓ Position your operations to provide your non-congregate services to the people you serve.
- ✓ Notify older adults and family caregivers to announce your alternate arrangements to ensure their understanding and agreement with the changes.
- ✓ Seek assistance from local community service providers. Call upon local home-delivery meal providers, faith-based organizations, and other community resources, to request and offer support.
- ✓ If your center is unable to provide a critical service usually provided in your center, inform the caregiver to contact your area agency on aging (1-866-243-5678) or local aging office to seek assistance.
- ✓ If in-home options are implemented, follow in-home health care guidance and contact your local health department regarding PPE inventory issues.
- ✓ Determine if your older adults have case managers. Work with area agencies on aging and other case management agencies on modification of care plans to ensure continuity of care.
- ✓ If your client does not have an assigned case manager and your center is unable to provide a critical service, provide navigation support and warm handoffs to your area agency on aging to assist families in making safe contacts with reputable in-home providers. Work, in advance, with partners to ensure your clients can receive services.
- ✓ Encourage family caregivers to talk with employers to request flexibility as they work to make alternative arrangements for their loved ones.

### New lines of business and new clients to serve

- ✓ Begin working with your local leaders and aging network partners to determine how new services can be quickly scaled and mobilized. An increase in service needs for older adults is anticipated. Please plan now.
- ✓ Implement innovative and creative ways to continue to provide services to your clients and community's older adults without the risk of face to face contact. Consult with your funders to ensure acceptance of your alternate practice before commencing. Review ODA emergency protocols for guidance.
- ✓ Services needed include grocery and prescription delivery, daily phone check-ins, activities bags, grab and go meals, and technology solutions to enable continued socialization.

## Small business considerations

- ✓ Economic Injury Disaster Loans may be used by Ohio small business owners and nonprofits to pay fixed debts, payroll, accounts payable, and other bills that can't be paid because of the disaster's impact. Loan applications can be completed online at [disasterloan.sba.gov/ela/](https://disasterloan.sba.gov/ela/) or applicants can obtain a paper application by calling 1-800-659-2955.
- ✓ Workers' compensation insurance premium installment payments for March, April, and May for the current policy year may be deferred until June 1, 2020. See BWC's [FAQ](#) page for details.
- ✓ Health insurance premiums may be deferred for up to 60 calendar days from the original due date to allow employers to continue covering their workers even if the employee would otherwise become ineligible because of a decrease in the hours worked per week.
- ✓ Employees unable to work may apply for [unemployment](#) insurance benefits. This link includes frequently asked questions and the link to apply for benefits.