



Adult Protective Services:

The Impact of the
Pandemic at a Local Level

Presented by Trae Turner, VP of Community Living





Who Are We?

- Ohio District 5 Area Agency on Aging, Inc.
- Private, Non-Profit
- Established in 1974
- Located between Cleveland and Columbus
- Serve nine rural counties
- One of twelve Area Agencies on Aging in Ohio
- Partner with Job and Family Services to administer Adult Protective Services (APS) in four counties:
 - Crawford, Knox, Marion & Wyandot
- APS team currently consists of a Supervisor and three Case Workers

APS:

Our Purpose and Who We Assist

- Investigates reports of Abuse, Neglect or Exploitation for adults age 60 and older
- Evaluates the need for protective services
- Provides or arranges for the provision of protective services

(See the Ohio Administrative Code)





APS: Key Definitions

- **Abuse**- infliction upon an adult by self or others of injury, unreasonable confinement, intimidation, or cruel punishment with resulting physical harm, pain , or mental anguish
- **Neglect**- means the failure of an adult to provide for self the goods or services necessary to avoid physical harm, mental anguish, or mental illness or the failure of a caretaker to provide such goods or services
- **Exploitation**- the unlawful or improper act of a caretaker using an adult or an adult's resources for monetary or personal benefit, profit or gain when the caretaker obtained or exerted control over the adult or adult's resources

APS: Investigations

- Receives and screens referrals 24 hours a day 7 days a week.
- Initiate appropriate action within 24 hours after the department receives the report or case if an emergency exists.
- If no emergency exists, the case must be initiated within 3 working days.
- An emergency is defined as an adult living in conditions which present a substantial risk of immediate and irreparable physical harm or death to self or any other person.



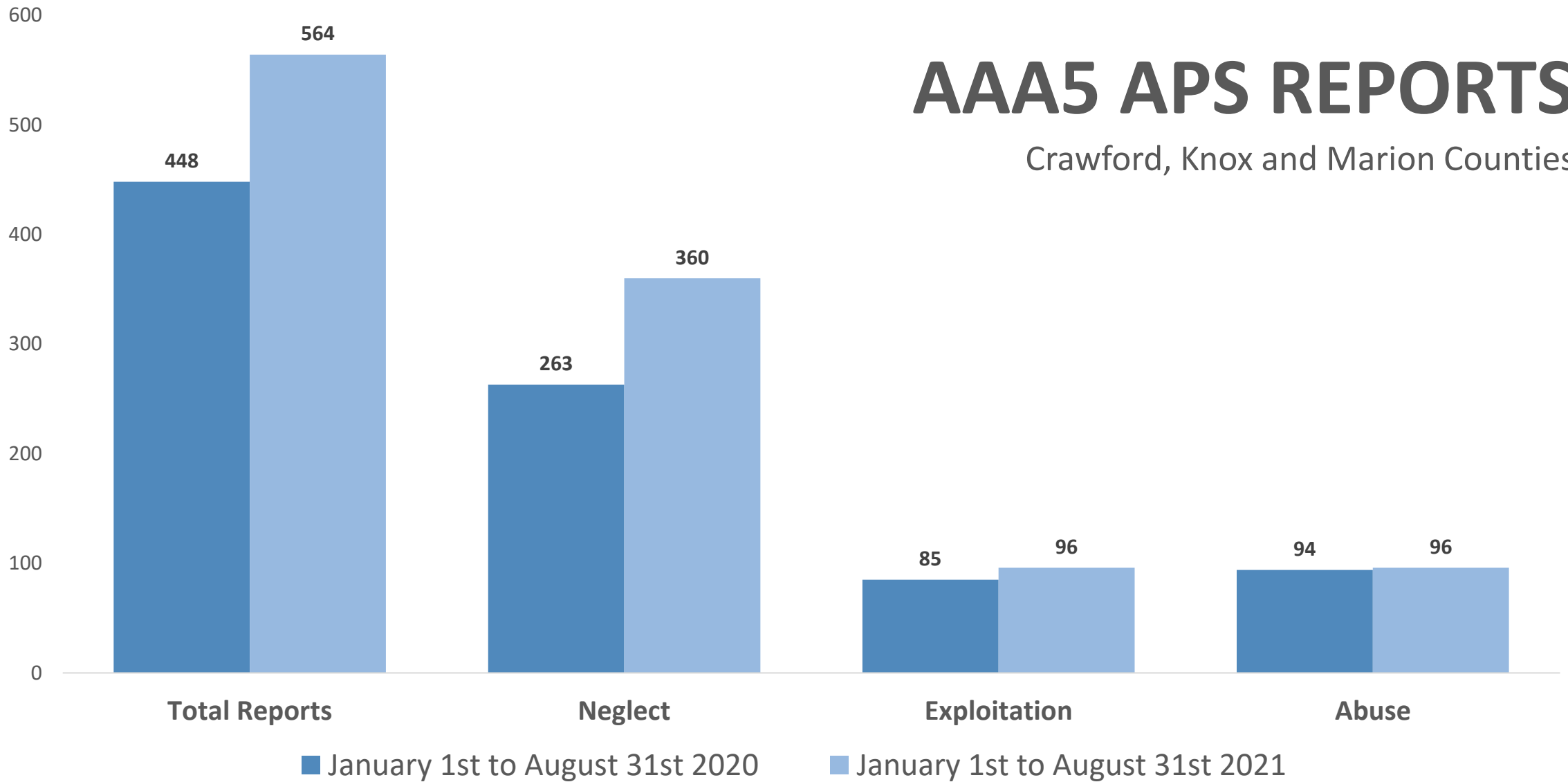
APS: Investigations

- Attempt a face-to-face visit with the alleged adult victim, preferably in the alleged adult victim's own home without the interference of others.
- If face-to-face contact is not possible, the reason(s) must be documented in the case record.



AAA5 APS REPORTS

Crawford, Knox and Marion Counties

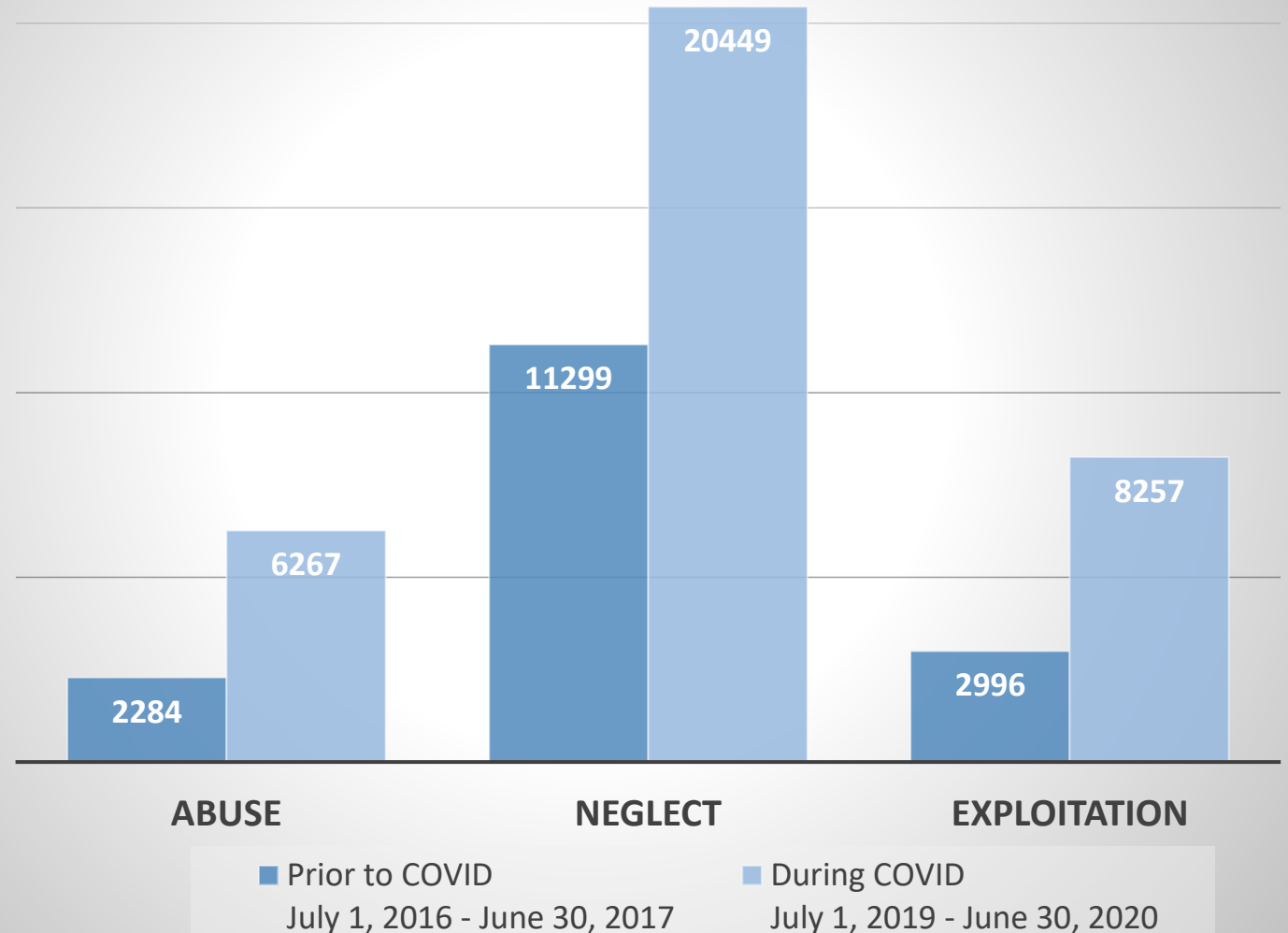


OHIO APS REPORTS

Data obtained from the Ohio
Department of Jobs and Family
Services Website

<https://jfs.ohio.gov/ocf/APS-Data-Fact-Sheet-2017.stm>

<https://jfs.ohio.gov/OFC/APS-DateFactSheet-SFY2020.stm>





The Impact of the Pandemic at a Local Level

- **APS Team**
 - Health and Safety Considerations
 - Increased Referral Volume
 - Complexity of Investigations
- **Individual**
 - Increased Risk of Social Isolation
 - Reduced Support from Family and Friends
 - More Susceptible to Scams
- **Community Partners**
 - Service Providers
 - Health Care
 - Mental Health
 - Law Enforcement
 - Financial Institutions
 - Interdisciplinary Teams (I-Team)

Opportunities

- Additional Funding Available to Enhance APS Programs
 - Adult Protective Services
Coronavirus Response and Relief
Supplemental Appropriations Act
of 2021
- Area Agencies on Aging are a Valued Partner with Access to Essential Services and Supports
- Report Suspected Abuse, Neglect or Exploitation

