

# Ohio Benefits Long-Term Services and Supports (OBLTSS)

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The Ohio Department of Medicaid

Bureau of Long-term Services and Supports

# **What is Ohio Benefits Long-Term Services and Supports (OBLTSS)**

# Ohio Benefits Long-Term Services and Supports (OBLTSS)

## Front Door System

- Increase awareness of the full range of home and community-based options available;
- Provide objective information to individuals and families regarding accessing long-term services and support; and
- Provide assistance to individuals and families so they may make informed decisions about the care and services they receive.

# Ohio Benefits Long-Term Services and Supports (OBLTSS)

- Network of OBLTSS agencies
  - » 12 Area Agencies on Aging
  - » 3 Case Management Agencies
  - » 13 Community partner organizations
- Toll-free phone number
  - » 844-644-6582
- Information and referral website
  - » [benefits.ohio.gov/LTSS](https://benefits.ohio.gov/LTSS)

# OBLTSS Agency Functions

## 1. Long-Term Services and Supports Questionnaire

- » Consistent screening tool/common set of data
- » Identifies needs and directs referrals
- » Identifies Individual's Medicaid status

## 2. Support Navigation

- » Over the phone or in-person guidance, support, direction, assistance
- » Follow up with individuals and be a contact for future needs

# Origins of the OBLTSS Program

# History of Medicaid

- 1965 Medicaid is created
  - » Title 19 of the Social Security Act
- Provide primary and acute health care services
  - » Serve low-income individuals
- Institutional Care
  - » Nursing home care

# Balancing and System Reform

- Institutional Care
  - » Restrictive
  - » Not the most cost effective
- Home and Community Based Waivers
  - » Quality of life
  - » Cost effective
- Money Follows the Person (MFP)
  - » Supports the transition from institutional setting
- Balancing Incentive Program
  - » Additional federal match



# The Balancing Incentive Program (BIP)

- Centers for Medicare and Medicaid Services
- Time-limited opportunity
- **Enhanced** federal funding to:
  - » Improve access to home and community-based long-term services and supports (LTSS)
  - » Make **structural** changes to the state’s “Front Door” to LTSS
- **Ohio’s approved effective date, July 1, 2013**

## Goals of BIP

1. Start up or further balancing efforts
2. Reduce institutionalization
3. Streamline access to LTSS
4. Improve systems performance and efficiency
5. Create person-centered tools
6. Improve quality measurement and oversight

# BIP Participation Outcomes

- Ohio reached its balancing goal in **June 2014**
- LTSS spend is now **over 60% with HCBS**
- Earned over **\$180 million** in matched funds
- Created the **Ohio Benefits Long-Term Services and Supports** program

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# **OBLTSS Launch**

## **October 2, 2017**

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# The First Year of OBLTSS

- **78,730** Individuals served\*
  - » 69,293 Identified
  - » 9,437 Anonymous
- **82,107** LTSSQs completed
- **38,566** Hours of Support Navigation billed
  - » 2,313,985 minutes

# OBLTSS Program Improvements

- Launched OBLTSS IT 2.0
  - » July 2018
- Enhanced the 2399 Sharefile Referral system
- Expanded marketing efforts
- Process updates
- New Meeting Structures

# The Future of OBLTSS

# Looking Towards the Future

- Greater collaboration
- Review current processes for improvements
- Potentially merging some HOME CHOICE activities
- OBLTSS IT 3.0 system



## OBLTSS Contact Information

- Toll-free phone number
  - » **844-644-6582**
- Information and referral website
  - » **[benefits.ohio.gov/LTSS](https://benefits.ohio.gov/LTSS)**
- Program questions
  - » **[OBLTSS@medicaid.ohio.gov](mailto:OBLTSS@medicaid.ohio.gov)**
- Presentation questions
  - » **[Shirley.Williams@Medicaid.ohio.gov](mailto:Shirley.Williams@Medicaid.ohio.gov)**

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**Thank You**

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