



**NOTICE 0420502**

DATE: April 9, 2020

TO: AAA Directors; PASSPORT Site Directors; Provider Relations Directors

FROM: Matt Hobbs, Chief, Division for Community Living

RE: Provider Network Management Annual Structural Compliance Review Update and Guidance

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On March 13, 2020, ODA issued guidance in conjunction with the Ohio Department of Medicaid, directing PAAs to conduct: provider certifications and structural compliance reviews telephonic, skype, webinar, or any other electronic means available to both the provider and the PAA.

Effective immediately, all structural compliance reviews (SCRs) are suspended for the NEXT days or until further notice. Please extend all SCRs in PIMS and use the following language in the contact notes for this activity: ***Due to COVID-19, Emergency authorization for suspending all annual structural compliance reviews for 90 days, unless otherwise notified by ODA.***

PAAs shall continue to issue disciplinary actions when health and safety violations occur, unless the issue is related to criminal records checks. However, due to the Covid-19 emergency in Ohio, the PAA shall extend evidence of compliance and/or plan or correction due dates for disciplinary action which has already been issued related to criminal record checks. Use the following language in the disciplinary action tab: ***Due to COVID-19, Emergency authorization for extending all disciplinary actions related to criminal record checks for 90 days, unless otherwise notified by ODA.***

In the near future, ODA will issue guidance to the PAAs identifying ways PAA provider staff may provide supportive services to certified providers.

Please direct questions to the contacts listed above.

MH/kb

***Fostering sound public policy, research, and initiatives that benefit older Ohioans.***