



NOTICE 0320492

DATE: March 25, 2020

TO: AAA Directors; PASSPORT Site Directors

FROM: Matt Hobbs, Chief, Division for Community Living

RE: Care Management Emergency Protocol - UPDATED

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On March 13, 2020, the Departments of Aging and Medicaid presented clinical guidance to maximize flexibility for the case management agencies operating the state's nursing facility level of care waiver programs.

This guidance has been developed to reduce the number of external contacts with vulnerable Ohioans who are most susceptible to COVID-19.

Attached is updated guidance which specifically addresses questions about process expectations for PAAs when an enrolled individual is suspected of having or has tested positive for COVID-19.

Effective immediately, PAAs are to implement clinical practice changes outlined in this guidance. This emergency protocol will remain in effect until ODA notifies the PAAs of a return to standard operations.

ODA will update this document as operational need(s) dictate.

Guidance for provider operations and service validation will be issued in a separate Notice.

Please direct your questions to the contacts above as appropriate.

Fostering sound public policy, research, and initiatives that benefit older Ohioans.