

Ohio Systems Integration Project

Partners in Dementia Care in Ohio and Ohio Alzheimer's Association Chapters' Implementation of BRI Care Consultation

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Two Major Systems Integration Initiatives

- Separate but related projects
- Both implement versions of BRI Care Consultation
- Partners in Dementia Care
 - Partnership version of BRI Care Consultation
 - VA healthcare system
 - Link VA and community service organizations
- Ohio Alzheimer's Association Chapters
 - Single-site version of BRI Care Consultation
 - Six Chapters covering all of Ohio



Other Common Features of Initiatives

- Goal of statewide and sustained implementation
- Focus on both person with disease and their caregivers
- Foster collaboration among provider organizations
- Empowerment of and direction by families



Origins of BRI Care Consultation

- Based on Benjamin Rose Institute research
- Addresses problems reported by families
 - Fragmentation and specialization
 - Services inconvenient
 - Lack of attention to caregivers
 - Need to link healthcare and community services
 - Changing needs, but static and short-term services
 - Too much assessment; too few solutions
 - Lack of attention to planning and prevention



BRI Care Consultation Addresses Problems

- Coordinates healthcare and community services
- Provides families with a personal coach
- Targets both persons with illness and caregivers
- Links to and monitors use of services
- Facilitates involvement of family and friends
- Provides ongoing, long-term support



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Description of BRI Care Consultation

- Evidence-based program; Nine research studies, 4,000 families, variety of outcomes
- Delivery by telephone and e-mail
- Convenient to use
- Efficient: large caseloads and low cost (75-125 families;\$60-\$80/mo.)
- Feasible for many types of professionals (Social workers, nurses, others)
- Promotes consumer autonomy and control



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Guiding Principles

- Empowers and guided by consumers
- Simple and practical solutions
- Standardized protocol with personalized content
- Both immediate concerns and prevention
- Relevant for all types of chronic illnesses and disabilities



Key Components

- Brief, broad assessment - consumer preferences
- Evolving Action Plan - achievable action steps
- Minimum number of required contacts
- Consumer-ready educational materials
- Computerized system (CCIS) guides delivery



Partners in Dementia Care in Ohio



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Ohio Partners in Dementia Care (PDC)

Collaboration Among:

- Louis Stokes Department of Veterans Affairs Medical Center (Dr. Thomas Hornick, VA Organizational Champion)
- Western Reserve Area Agency on Aging
- Greater East Ohio Alzheimer's Association Chapter
- Benjamin Rose Institute on Aging
- Baylor College of Medicine



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VA and Community Partners

Benjamin Rose Institute on Aging
(Evaluation and Study Oversight)

Greater Cleveland
Veterans and Caregivers

Louis Stokes VA Medical Center –
Wade Park Campus and Cleveland
Community Based Outpatient
Clinics

Western Reserve Area
Agency on Aging

Greater Akron and
Canton Veterans and
Caregivers

Louis Stokes VA Medical Center –
Akron and Canton Community
Based Outpatient Clinics

Greater East Ohio Area
Alzheimer's Association Chapter



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VA and Community Partner Care Consultants

- VA and community partner care consultants work as a team
- Protocol requires both communicate with clients; one primary and one secondary depending on needs and work demands
- Protocol requires at least bi-weekly conference calls between partners
- Single shared CCIS kept on VA computer server
- Summary of families' use of BRI Care Consultation in parent organization record



Veterans and Caregivers Enrolled in PDC

- Veterans have dementia diagnosis & living at home
- 200 participating Veterans
- 190 participating family/friend caregiver; 10 Veterans without caregivers
- 60% of caregivers Veterans' wives; 27% adult children
- Veterans average 80 years of age
- Caregivers average 67 years of age
- 30% African Americans
- 83% Veterans and caregivers live together
- Receive PDC for 12 months



Confidentiality and Partnering VA Medical Center and Community Organization

- All client information only on VA computer system
- Remote access to VA computer system by partner care consultant
- All staff become VA employees, or employees without compensation
 - Meet and maintain all VA employee training requirements
- Abide by all VA employee regulations
- Strict adherence to VA confidentiality and privacy rules



Evaluation of Ohio PDC

- Structured outcome interviews with Veterans who are able and caregivers
 - First interview at baseline; second interview 12 months post baseline
- Combine interviews with abstracted VA healthcare service use data
- Focus on feasibility of PDC for VA and partner community organization, including cost of PDC



Ohio Alzheimer's Association Chapters' Implementation of BRI Care Consultation



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Ohio Alzheimer's Association Chapters

- Programs and services for persons with dementia and their caregivers
- History with BRI Care Consultation:
 - Cleveland Managed Care Demonstration, 1997-2001
 - Chronic Care Networks for Alzheimer's Disease, 1998-2004
 - Partners in Dementia Care for Veterans and caregivers, 2006-2011
 - Ohio Replication of Partners in Dementia Care (2011-2015)
- FY15-FY17 Strategic Plan includes expansion of Evidence-Based Programs



Participating Ohio Chapters

1. Central Ohio Chapter
2. Cleveland Area Chapter
3. Greater Cincinnati Chapter
4. Greater East Ohio Chapter
5. Miami Valley Chapter
6. Northeast Ohio Chapter



Licensing BRI Care Consultation

- Individual licensing agreements
- Access-based version of CCIS; transition to web-based in 2015
- Includes initial training and ongoing support



Training and Fidelity

- Staffing
- Initial and ongoing training and fidelity reviews
- Marketing and recruitment
- Maintenance and technical support



Successes and Challenges So Far

Successes

- Internal buy-in
- Staff knowledge and experience
- Recruitment from existing programs

Challenges

- Developing internal procedures
- Staff turnover
- Marketing and payment sources
- IT/Technical



Evaluation of Ohio Chapter Implementation

Purpose

What factors affect the initial and long-term success of Ohio's six Alzheimer's Association Chapters uniform implementation of the evidence-based BRI Care Consultation to enhance dementia-capability in Ohio?



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Evaluation of Ohio Chapter Implementation

- Self-administered two-wave Survey by all Chapter Staff at three and nine months post-implementation
 - Includes consent form and letter from Executive Director
- Measures include:
 - Knowledge of BRI Care Consultation
 - Impact on families and Chapter
 - Challenges to implementation
 - Satisfaction with program, training, and implementation procedures



Evaluation of Ohio Chapter Implementation

- Leadership interviews with Executive Directors
12-months post-enrollment
- Abstraction and analysis of CCIS data from enrolled families
 - Assessment domains triggered
 - Number, content, disposition of action steps
 - Fidelity to protocol
 - Family satisfaction

